

Bolivar Peninsula Special Utility District
Update on Water System for January 20, 2009

BOIL WATER NOTIFICATION

Residents of the entire Peninsula are under a boil water notification until further notice. Once the boil water is lifted, residents will be notified on the website, by postings in town, and through the media. **The goal for releasing the boil water requirement is at the end of February.** Please continue to boil water until notified that it is no longer required.

NEW OFFICE LOCATION OPENING AT CRYSTAL BEACH

STARTING FEBRUARY 2, 2009, A BOOTH WILL BE SET UP AT THE BIG STORE IN CRYSTAL BEACH WHERE CUSTOMERS CAN APPLY FOR SERVICE AND PAY WATER BILLS. A NOTARY WILL BE AVAILABLE TO ASSIST CUSTOMERS WITH THEIR APPLICATIONS AND EASEMENT FORMS. The dates and times the booth at the Big Store will be open will be announced next week. The office in Winnie will remain open as indicated below (see OFFICE LOCATION on page 2).

BILLING

All customers that have water service restored to their homes and/or businesses will be billed for service on the 30th of that month. Some bills may be estimated and it will be indicated on the customer's bill.

Customers that are using water and have not yet applied for service should be advised that meters are being pulled at sites that have not yet signed up for service. If service is available in your subdivision and you would like service reinstatement, you are required to submit a new application form prior to using water. Once the meter is pulled it may take several days to have it re-installed. Please call the office at (409) 296-3475 if you have any questions. (Please see "Applying for Water Service" below.)

CUSTOMER SERVICE INSPECTIONS

All customers will be required to have a customer service inspection performed at their service location within sixty (60) days of service restoration. This is a State requirement that requires us to ensure that no lead solder is used in plumbing and that proper backflow prevention devices are in place where needed. For most residential customers, an atmospheric vacuum breaker (AVB) is required on each hose bib to prevent backflow to the water system. AVB's can be purchased at any hardware store and they are available at the District office for \$4.00 each. Please ensure that an AVB is installed on every hose bib at your home before the inspection is scheduled. After service is restored to your home, you will be contacted by District personnel to schedule the inspection. After the inspection is performed, you will be billed \$50. (This fee includes \$25 for the inspection and a \$25 trip fee). Instead of having the District perform the customer service inspection, customers may prefer to use a licensed inspector of their choice and submit the required form to the District. If using someone other than District employees to perform the inspection, a copy of the inspector's valid State license must be submitted with the inspection form to the District or it will not be accepted. Customers can look at the TCEQ's website at http://www.tceq.state.tx.us/nav/main/business_licensing.html to find licensed inspectors in the area.

REPORTING WATER LEAKS

As we work to restore water service, valves are cracked open in areas and leaks are repaired. Should you see a water leak, please call the District office at (409) 296-3475. The District has a 24 hour answering service that will take a message and dispatch the information to District personnel. Your help in reporting leaks is appreciated!

POLICY FOR RV'S AND FEMA TRAILERS

Please note that only one RV or FEMA Trailer can be served by a residential meter. A reduced tap fee is available for customers that will require a new tap to serve a FEMA trailer. Customers should be aware that allowing more than one RV or FEMA trailer to use a residential service meter will result in termination of service. Please call the District office at (409) 296-3475 if you have questions regarding these policies.

FILL STATION

The District will allow customers that have not yet had water service reinstated at their homes to fill containers (up to 300 gallons) at the fill station at the District office located at 1840 Highway 87 (at Kahla Road) on the days and times below. Proof of residency is required and can include a driver's license or a copy of a utility bill indicating your service address. (You are required to bring proof of residency with you.) **PLEASE NOTE:** The fill station at the Singing Sands plant site is now closed. The only location at this time to fill containers is at the District office.

Tuesday: 8:00 a.m. until 10:30 a.m.

Friday: 7:30 a.m. until 3:00 p.m.

Saturday: 9:00 a.m. until 11:00 a.m.

OFFICE LOCATION

Physical Address: 524 FM 1406, Winnie, TX 77665

Mailing Address: PO Box 1398, Crystal Beach, TX 77650

Telephone: (409) 296-3475 Fax: (409) 296-2165

OFFICE HOURS: Monday-Friday 7:30 a.m. – 4:00 p.m.

Customers that plan on rebuilding do not need to disconnect water service. Customers that do not disconnect service will not be charged for reinstallation when service is requested in the future. However, customers that do request service disconnection at this time will be required to pay all applicable fees when future service is requested. Customers will not receive a bill until water service is restored to their home.

APPLYING FOR WATER SERVICE

If the schedule indicates we are accepting applications from your area and you would like service restored as soon as available, please complete a new service application and submit it to the District office (see location and hours below). We will mail you a letter that includes a new service application and utility easement form once they are being accepted from your area. The application and easement form must be completely filled out (including the legal description of property) and must be notarized. Notaries are available at the office in Winnie (524 FM 1406: next to the Winnie Feed and Supply Store). The application can be submitted to our office by mail or dropped off in person. The application is also available on the Forms page of the District website. Only customers that are ready to have water restored to their homes should submit the application and easement form to the office. If you are not ready for service, you should not apply for service until you are ready.

SERVICE RESTORATION SCHEDULE

See next 2 pages.

SERVICE RESTORATION SCHEDULE

WE ARE NOW ACCEPTING APPLICATIONS FROM ALL AREAS EXCEPT THE BEACH SIDE OF GILCHRIST.

Estimated Service Restoration Date	Location	Currently Accepting Applications
AVAILABLE NOW	High Island	YES
AVAILABLE NOW	Highway 87 (customers on main transmission line between Singing Sands and Crystal Beach Road)	YES
AVAILABLE NOW	Port Bolivar – Bay side only	YES
AVAILABLE NOW	Johnson Road	YES
AVAILABLE NOW	Kona Kai, Siever’s Cove, Melody Lane (bay side only)	YES
AVAILABLE NOW	Gulf Port Village	YES
AVAILABLE NOW	Honeysuckle (bay side only)	YES
AVAILABLE NOW	Waterways	YES
AVAILABLE NOW	Jacks Road and Tinkle (bay side only)	YES
AVAILABLE NOW	Blue Water (bay side only)	YES
AVAILABLE NOW	North Monkhouse – (Crystal Beach, bay side)	YES
AVAILABLE NOW	N. Crystal Beach Rd, Diamond Rd, Crystal Canals–(Crystal Beach Bay Side)	YES
AVAILABLE NOW	Bay Vue, West Canal, East Canal, and Lakewood	YES
AVAILABLE NOW	South Monkhouse (Crystal Beach, beach side)	YES
AVAILABLE NOW	Joe Faggard Bldg., FunTown, Buster Martin Real Estate	YES
AVAILABLE NOW	Whispering Palms, S. East Road, First Baptist Church CB, Cemetery Road	YES
AVAILABLE NOW	North Tuna Drive, Singing Sands Subdivision, Singing Sands West Subdivision, Gulf Cedar Subdivision	YES
AVAILABLE NOW	Ferry Area (7 th St. to Ferry, Fisherman’s Cove, Frenchtown, & Lighthouse)	YES
AVAILABLE NOW	Jetty Area (Beach side)	YES
AVAILABLE NOW	Kahla Drive	YES
AVAILABLE NOW	North Stingaree	YES
AVAILABLE NOW	Biscayne 1 & 2	YES
AVAILABLE NOW	Johnson-Crawford, Magnolia, Salt Cedar, Sea Drift (beach side)	YES
AVAILABLE NOW	Crenshaw Subdivision, Honeysuckle, Melody Lane (beach side)	YES
AVAILABLE NOW	Holiday Shores	YES
AVAILABLE NOW	Rancho Carribe	YES
AVAILABLE NOW	East and West Verdia	YES
AVAILABLE NOW	Driftwood Subdivision	YES
AVAILABLE NOW	Cobbs Cove Subdivision	YES
AVAILABLE NOW	Ocean Shores (Boyt Road Beach side)	YES
AVAILABLE NOW	Sandcastle Subdivision & Lafitte’s Landing Subdivision	YES
AVAILABLE NOW	Blue Water Addition and Joy Sands Addition (beach side)	YES
AVAILABLE NOW	Emerald Beach I	YES
AVAILABLE NOW	Cloon Subdivision (Sandollar, Mr. G, West Lane, Buell, Seaspray) <i>Lazy Lane: See Note Below</i>	YES
AVAILABLE NOW	Crystal Beach Road (beach side), Pompano, Redfish, Bluebonnet, Croaker, Catfish	YES
AVAILABLE NOW	Gulf Shores Subdivision	YES
AVAILABLE NOW	Emerald Beach II	YES
AVAILABLE NOW	Audubon Village	YES
AVAILABLE NOW	Alberdie Subdivision	YES
AVAILABLE NOW	Noisy Waves Subdivision (including Meynig, Bowers, and Gregory)	YES

Estimated Service Restoration Date	Location	Currently Accepting Applications
AVAILABLE NOW	Sandpiper Subdivision (including Beaumont Street)	YES
AVAILABLE NOW	Pearl Beach (Olive, Clara, Mary Ann, Howell, Gilmore and Surfside)	YES
AVAILABLE NOW	Holiday Beach	YES
AVAILABLE NOW	Sandy Shores	YES
AVAILABLE NOW	Caplen Area (Bay side only) including Caplen Street, Headhunter, Johnson, Carr, and Featherstone	YES
AVAILABLE NOW	Tidelands	YES
AVAILABLE NOW	Ramada Beach	YES
AVAILABLE NOW	S. Redfish to S. Gateway	YES
TO BE DETERMINED	Copacabana **See note below	YES
January 26, 2009	Dunes	YES
January 28, 2009	Seabreeze	YES
February 2, 2009	Dunes at Bolivar (in Caplan)	YES
February 3, 2009	Gulfhaven and Canal City	YES
February 16, 2009	Faggard Slip Road to Rollover Pass (Bay Side)	YES
February 23, 2009	Yacht Basin and Canal Street (Gilchrist-Bay Side)	YES
February 27, 2009	Caplen Area (Beach Side)	YES

****Service schedule estimated and subject to change due to weather or other unforeseen issues.***

*****Copacabana Subdivision:*** Due to extensive damage to the water infrastructure in this subdivision discovered while attempting to restore service, the date for service restoration has not been determined. Water should be restored within the next few weeks. Please check back next week for an update.

NOTE TO BEACH FRONT AND SECOND ROW HOME OWNERS

In some subdivisions the water lines had to be cut and capped at the first or second row from the beach. This was the only way to expedite service restoration to the majority of homes in the subdivision. If you notice that service is available to your subdivision and you are not sure if it is available at your home, please call the District office at (409) 296-3475.

Although service is restored (or will soon be restored) to the subdivisions listed below, the streets indicated do not/will not have water service available until a later date:

1. Singing Sands Subdivision: No service available on Tarpon Way.
2. Rancho Carribe Subdivision: No service is available to the last 4 houses on the east side of Villa Drive.
3. Bluewater Subdivision (scheduled for December 11, 2008): No service will be available on Bluewater Road.
4. Sandcastle Subdivision: No service available on Sandcastle Lane.
5. Lafitte's Landing: No service available on Treasure Lane.
6. Emerald I: No service available on Emerald Drive.
7. Cloon: No service available on Lazy Lane (the service to Lazy Lane was an extension from a water line in Emerald Beach I that no longer exists). Also, service is not available on Gulf Road.
8. Sandpiper Subdivision: No service available on beach side of Trinidad.
9. Pearl Beach: No service available on Gilmore.
10. Cobbs Cove: No service available to some homes on Greg Street.
11. Sandy Shores: No service available on Kent and Kenlyn to lots located after the slough (water is available on these streets from Highway 87 to the slough). No service is available to the last three lots (at beach) on Marilyn, Raymond, and Sue. No service available to Gillespie Street.
12. Tidelands: No service available to Tradewinds.
13. Ramada Beach: No service available to Tropicana. No service available to the last two lots at the beach on Ramada, Nassau, and Bahama.
14. Redfish Area: No service available (beach side) to Cedar, Shady, and Lazy.