

Bolivar Peninsula Special Utility District  
**Update on Water System for January 27, 2009**

**BOIL WATER NOTIFICATION**

Residents of the entire Peninsula are under a boil water notification until further notice. Once the boil water is lifted, residents will be notified on the website, by postings in town, and through the media. **The goal for releasing the boil water requirement is at the end of February.** Please continue to boil water until notified that it is no longer required.

**ADDRESSES AT HOMES**

Please place your address at your home site to assist District personnel in locating your lot. As personnel read meters, it is very difficult to identify where some homes were located. Your assistance with addressing your home site is greatly appreciated!

**NEW OFFICE LOCATION OPENING AT CRYSTAL BEACH**

Tentatively we are scheduled to open a booth at the Big Store in Crystal Beach on February 2, 2009. The booth will be open from 8 a.m. until 3:30 p.m. and additional dates and times will be announced soon. **The office in Winnie will remain open as indicated below (see OFFICE LOCATION on page 2).**

**BILLING**

All customers that have water service restored to their homes and/or businesses will be billed for service on the 30<sup>th</sup> of that month. Some bills may be estimated and it will be indicated on the customer's bill.

**Customers that are using water and have not yet applied for service should be advised that meters are being pulled at sites that have not yet signed up for service. If service is available in your subdivision and you would like service reinstatement, you are required to submit a new application form prior to using water. Once the meter is pulled it may take several days to have it re-installed. Please call the office at (409) 296-3475 if you have any questions. (Please see "Applying for Water Service" below.)**

**CUSTOMER SERVICE INSPECTIONS**

All customers will be required to have a customer service inspection performed at their service location within sixty (60) days of service restoration. This is a State requirement that requires us to ensure that no lead solder is used in plumbing and that proper backflow prevention devices are in place where needed. For most residential customers, an atmospheric vacuum breaker (AVB) is required on each hose bib to prevent backflow to the water system. AVB's can be purchased at any hardware store and they are available at the District office for \$4.00 each. Please ensure that an AVB is installed on every hose bib at your home before the inspection is scheduled. After service is restored to your home, you will be contacted by District personnel to schedule the inspection. After the inspection is performed, you will be billed \$50. (This fee includes \$25 for the inspection and a \$25 trip fee). Instead of having the District perform the customer service inspection, customers may prefer to use a licensed inspector of their choice and submit the required form to the District. If using someone other than District employees to perform the inspection, a copy of the inspector's valid State license must be submitted with the inspection form to the District or it will not be accepted. Customers can look at the TCEQ's website at [http://www.tceq.state.tx.us/nav/main/business\\_licensing.html](http://www.tceq.state.tx.us/nav/main/business_licensing.html) to find licensed inspectors in the area.

**REPORTING WATER LEAKS**

As we work to restore water service, valves are cracked open in areas and leaks are repaired. Should you see a water leak, please call the District office at (409) 296-3475. The District has a 24 hour answering service that will take a message and dispatch the information to District personnel. Your help in reporting leaks is appreciated!

### **POLICY FOR RV'S AND FEMA TRAILERS**

Please note that only one RV or FEMA Trailer can be served by a residential meter. A reduced tap fee is available for customers that will require a new tap to serve a FEMA trailer. Customers should be aware that allowing more than one RV or FEMA trailer to use a residential service meter will result in termination of service. Please call the District office at (409) 296-3475 if you have questions regarding these policies.

### **FILL STATION**

The District will allow customers that have not yet had water service reinstated at their homes to fill containers (up to 300 gallons) at the fill station at the District office located at 1840 Highway 87 (at Kahla Road) on the days and times below. Proof of residency is required and can include a driver's license or a copy of a utility bill indicating your service address. (You are required to bring proof of residency with you.)

**Tuesday:** 8:00 a.m. until 10:30 a.m.

**Friday:** 7:30 a.m. until 3:00 p.m.

**Saturday:** 9:00 a.m. until 11:00 a.m.

### **OFFICE LOCATION**

Physical Address: 524 FM 1406, Winnie, TX 77665

Mailing Address: PO Box 1398, Crystal Beach, TX 77650

Telephone: (409) 296-3475 Fax: (409) 296-2165

OFFICE HOURS: Monday-Friday 7:30 a.m. – 4:00 p.m.

Customers that plan on rebuilding do not need to disconnect water service. Customers that do not disconnect service will not be charged for reinstallation when service is requested in the future. However, customers that do request service disconnection at this time will be required to pay all applicable fees when future service is requested. Customers will not receive a bill until water service is restored to their home.

### **APPLYING FOR WATER SERVICE**

If the schedule indicates we are accepting applications from your area and you would like service restored as soon as available, please complete a new service application and submit it to the District office (see location and hours below). We will mail you a letter that includes a new service application and utility easement form once they are being accepted from your area. The application and easement form must be completely filled out (including the legal description of property) and must be notarized. Notaries are available at the office in Winnie (524 FM 1406: next to the Winnie Feed and Supply Store). The application can be submitted to our office by mail or dropped off in person. The application is also available on the Forms page of the District website. Only customers that are ready to have water restored to their homes should submit the application and easement form to the office. If you are not ready for service, you should not apply for service until you are ready.

### **SERVICE RESTORATION SCHEDULE**

See next 2 pages.

**SERVICE RESTORATION SCHEDULE**

WE ARE NOW ACCEPTING APPLICATIONS FROM ALL AREAS EXCEPT THE BEACH SIDE OF GILCHRIST.

<b>Estimated Service Restoration Date</b>	<b>Location</b>	<b>Currently Accepting Applications</b>
<b>AVAILABLE NOW</b>	High Island	<b>YES</b>
<b>AVAILABLE NOW</b>	Highway 87 (customers on main transmission line between Singing Sands and Crystal Beach Road)	<b>YES</b>
<b>AVAILABLE NOW</b>	Port Bolivar – Bay side only	<b>YES</b>
<b>AVAILABLE NOW</b>	Johnson Road	<b>YES</b>
<b>AVAILABLE NOW</b>	Kona Kai, Siever’s Cove, Melody Lane (bay side only)	<b>YES</b>
<b>AVAILABLE NOW</b>	Gulf Port Village	<b>YES</b>
<b>AVAILABLE NOW</b>	Honeysuckle (bay side only)	<b>YES</b>
<b>AVAILABLE NOW</b>	Waterways	<b>YES</b>
<b>AVAILABLE NOW</b>	Jacks Road and Tinkle (bay side only)	<b>YES</b>
<b>AVAILABLE NOW</b>	Blue Water (bay side only)	<b>YES</b>
<b>AVAILABLE NOW</b>	North Monkhouse – (Crystal Beach, bay side)	<b>YES</b>
<b>AVAILABLE NOW</b>	N. Crystal Beach Rd, Diamond Rd, Crystal Canals–(Crystal Beach Bay Side)	<b>YES</b>
<b>AVAILABLE NOW</b>	Bay Vue, West Canal, East Canal, and Lakewood	<b>YES</b>
<b>AVAILABLE NOW</b>	South Monkhouse (Crystal Beach, beach side)	<b>YES</b>
<b>AVAILABLE NOW</b>	Joe Faggard Bldg., FunTown, Buster Martin Real Estate	<b>YES</b>
<b>AVAILABLE NOW</b>	Whispering Palms, S. East Road, First Baptist Church CB, Cemetery Road	<b>YES</b>
<b>AVAILABLE NOW</b>	North Tuna Drive, Singing Sands Subdivision, Singing Sands West Subdivision, Gulf Cedar Subdivision	<b>YES</b>
<b>AVAILABLE NOW</b>	Ferry Area (7 <sup>th</sup> St. to Ferry, Fisherman’s Cove, Frenchtown, & Lighthouse)	<b>YES</b>
<b>AVAILABLE NOW</b>	Jetty Area (Beach side)	<b>YES</b>
<b>AVAILABLE NOW</b>	Kahla Drive	<b>YES</b>
<b>AVAILABLE NOW</b>	North Stingaree	<b>YES</b>
<b>AVAILABLE NOW</b>	Biscayne 1 & 2	<b>YES</b>
<b>AVAILABLE NOW</b>	Johnson-Crawford, Magnolia, Salt Cedar, Sea Drift (beach side)	<b>YES</b>
<b>AVAILABLE NOW</b>	Crenshaw Subdivision, Honeysuckle, Melody Lane (beach side)	<b>YES</b>
<b>AVAILABLE NOW</b>	Holiday Shores	<b>YES</b>
<b>AVAILABLE NOW</b>	Rancho Carribe	<b>YES</b>
<b>AVAILABLE NOW</b>	East and West Verdia	<b>YES</b>
<b>AVAILABLE NOW</b>	Driftwood Subdivision	<b>YES</b>
<b>AVAILABLE NOW</b>	Cobbs Cove Subdivision	<b>YES</b>
<b>AVAILABLE NOW</b>	Ocean Shores (Boyt Road Beach side)	<b>YES</b>
<b>AVAILABLE NOW</b>	Sandcastle Subdivision & Lafitte’s Landing Subdivision	<b>YES</b>
<b>AVAILABLE NOW</b>	Blue Water Addition and Joy Sands Addition (beach side)	<b>YES</b>
<b>AVAILABLE NOW</b>	Emerald Beach I	<b>YES</b>
<b>AVAILABLE NOW</b>	Cloon Subdivision (Sandollar, Mr. G, West Lane, Buell, Seaspray) <i>Lazy Lane: See Note Below</i>	<b>YES</b>
<b>AVAILABLE NOW</b>	Crystal Beach Road (beach side), Pompano, Redfish, Bluebonnet, Croaker, Catfish	<b>YES</b>
<b>AVAILABLE NOW</b>	Gulf Shores Subdivision	<b>YES</b>
<b>AVAILABLE NOW</b>	Emerald Beach II	<b>YES</b>
<b>AVAILABLE NOW</b>	Audubon Village	<b>YES</b>
<b>AVAILABLE NOW</b>	Alberdie Subdivision	<b>YES</b>
<b>AVAILABLE NOW</b>	Noisy Waves Subdivision (including Meynig, Bowers, and Gregory)	<b>YES</b>

<b>Estimated Service Restoration Date</b>	<b>Location</b>	<b>Currently Accepting Applications</b>
<i>AVAILABLE NOW</i>	Sandpiper Subdivision (including Beaumont Street)	<b>YES</b>
<i>AVAILABLE NOW</i>	Pearl Beach (Olive, Clara, Mary Ann, Howell, Gilmore and Surfside)	<b>YES</b>
<i>AVAILABLE NOW</i>	Holiday Beach	<b>YES</b>
<i>AVAILABLE NOW</i>	Sandy Shores	<b>YES</b>
<i>AVAILABLE NOW</i>	Caplen Area (Bay side only) including Caplen Street, Headhunter, Johnson, Carr, and Featherstone	<b>YES</b>
<i>AVAILABLE NOW</i>	Tidelands	<b>YES</b>
<i>AVAILABLE NOW</i>	Ramada Beach	<b>YES</b>
<i>AVAILABLE NOW</i>	S. Redfish to S. Gateway	<b>YES</b>
<i>AVAILABLE NOW</i>	Copacabana	<b>YES</b>
<i>AVAILABLE NOW</i>	Dunes	<b>YES</b>
<i>AVAILABLE NOW</i>	Seabreeze	<b>YES</b>
<i>AVAILABLE NOW</i>	Marjorie Lane (in Caplan)	<b>YES</b>
February 2, 2009	Dunes at Bolivar (in Caplan)	<b>YES</b>
February 3, 2009	Gulfhaven and Canal City	<b>YES</b>
February 16, 2009	Faggard Slip Road to Rollover Pass (Bay Side)	<b>YES</b>
February 23, 2009	Yacht Basin and Canal Street (Gilchrist-Bay Side)	<b>YES</b>
February 27, 2009	Caplen Area (Remainder of Beach Side)	<b>YES</b>

*\*Service schedule estimated and subject to change due to weather or other unforeseen issues.*

**NOTE TO BEACH FRONT AND SECOND ROW HOME OWNERS**

Although service is restored (or will soon be restored) to the subdivisions listed below, the streets indicated do not/will not have water service available until a later date:

1. Singing Sands Subdivision: No service available on Tarpon Way.
2. Rancho Carribe Subdivision: No service is available to the last 4 houses on the east side of Villa Drive.
3. Bluewater Subdivision: No service available on Bluewater Road.
4. Sandcastle Subdivision: No service available on Sandcastle Lane.
5. Lafitte's Landing: No service available on Treasure Lane.
6. Emerald I: No service available on Emerald Drive.
7. Cloon: No service available on Lazy Lane (the service to Lazy Lane was an extension from a water line in Emerald Beach I that no longer exists). Also, service is not available on Gulf Road.
8. Sandpiper Subdivision: No service available on beach side of Trinidad.
9. Pearl Beach: No service available on Gilmore.
10. Cobbs Cove: No service available to some homes on Greg Street.
11. Sandy Shores: No service available on Kent and Kenlyn to lots located after the slough (water is available on these streets from Highway 87 to the slough). No service is available to the last three lots (at beach) on Marilyn, Raymond, and Sue. No service available to Gillespie Street.
12. Tidelands: No service available to Tradewinds.
13. Ramada Beach: No service available to Tropicana. No service available to the last two lots at the beach on Ramada, Nassau, and Bahama.
14. Redfish Area: No service available (beach side) to Cedar, Shady, and Lazy.
15. Copacabana: No service available to Carioca Street at this time. However, service will be restored to this street by February 6, 2009.
16. Seabreeze: No service available to Smith Point (beachfront street).