

Bolivar Peninsula Special Utility District
Update on Water System for March 3, 2009

PLEASE NOTE:

THIS WILL BE THE LAST WEEKLY UPDATE. PLEASE CALL THE OFFICE IF YOU HAVE ANY QUESTIONS IN THE FUTURE. BPSUD APPRECIATES THE SUPPORT WE RECEIVED DURING THE HURRICANE RECOVERY!

BOIL WATER REQUIREMENT HAS BEEN LIFTED

Effective February 28, 2009, customers of the Bolivar Peninsula Special Utility District are no longer required to boil water prior to consumption. Sample results received from the Galveston Health District laboratory indicate no harmful bacteria are present in the water supply. Customers of the District have been under a boil water requirement since September 15, 2008 due to severe damage to the water system caused by Hurricane Ike. Customers of the Bolivar Peninsula Special Utility District include residents of High Island, Gilchrist, Caplen, Crystal Beach and Port Bolivar. Anyone with questions regarding the water supply should contact the District by calling (409) 296-3475.

ADDRESSES AT HOMES

Please place your address at your home site to assist District personnel in locating your lot. As personnel read meters, it is very difficult to identify where some homes were located. Your assistance with addressing your home site is greatly appreciated!

MAIN OFFICE LOCATION

Physical Address:	524 FM 1406, Winnie, TX 77665	Office Hours: Monday - Friday
Mailing Address:	PO Box 1398, Crystal Beach, TX 77650	7:30 am – 4:00 pm
Telephone:	(409) 296-3475	Fax: (409) 296-2165

BOOTH AT THE BIG STORE IN CRYSTAL BEACH

A booth at the Big Store in Crystal Beach is now open! The booth will be open from 8 a.m. until 3:30 p.m. Monday-Friday.

TEMPORARY OFFICE IN CRYSTAL BEACH

We are still waiting for telephone service to be restored to our property at 1840 Highway 87 in Crystal Beach. We hope to return to the beach by mid-March. Please continue to visit our office in Winnie and our booth at the Big Store until we are able to set up an office at our previous location in Crystal Beach.

BILLING

All customers that have water service restored to their homes and/or businesses will be billed for service on the 30th of that month. Some bills may be estimated and it will be indicated on the customer's bill. **Customers that are using water and have not yet applied for service should be advised that meters are being pulled at sites that have not yet signed up for service. If service is available in your subdivision and you would like service reinstatement, you are required to submit a new application form prior to using water. Once the meter is pulled it may take several days to have it re-installed. Please call the office at (409) 296-3475 if you have any questions. (Please see "Applying for Water Service" below.)**

BOARD SEEKING NEW MEMBER

Bolivar Peninsula Special Utility District's Board of Directors is seeking interested candidates to consider for appointment to a vacated position on the Board. Qualifications for a Board Member are as follows: 1) you must be at least 18 years old, and 2) you must be a resident of Texas and have resided in the State for 12 continuous months, and 3) you must be one of the following: a property owner of the Bolivar Peninsula, or a registered voter of the Bolivar Peninsula, or a user of the facilities (receive water from the District). If interested in filling this position, please complete an application and submit it to the District office. The application is available on the District website at www.bpsud.com or can be obtained at the District office. Submittal of a resume is recommended but not required. For more information please call (409) 296-3475. **Deadline to apply is March 6, 2009.**

POLICY FOR LEAKS DUE TO HURRICANE IKE

The District's Board of Directors adopted a new policy regarding charge adjustments for leaks caused by Hurricane Ike. Please see "Hurricane Ike Leak Adjustment Policy" at:

<http://www.bpsud.com/documents/ikeleakprocedure.pdf>

CUSTOMER SERVICE INSPECTIONS

All customers will be required to have a customer service inspection performed at their service location within sixty (60) days of service restoration. This is a State requirement that requires us to ensure that no lead solder is used in plumbing and that proper backflow prevention devices are in place where needed. For most residential customers, an atmospheric vacuum breaker (AVB) is required on each hose bib to prevent backflow to the water system. AVB's can be purchased at any hardware store and they are available at the District office for \$4.00 each. Please ensure that an AVB is installed on every hose bib at your home before the inspection is scheduled. After service is restored to your home, you will be contacted by District personnel to schedule the inspection. After the inspection is performed, you will be billed \$50. (This fee includes \$25 for the inspection and a \$25 trip fee).

SERVICE RESTORATION SCHEDULE

SERVICE IS NOW AVAILABLE TO ALL AREAS OF THE PENINSULA!

We are now working to replace water lines in the areas listed below. Please check back weekly to see if service has been restored. Please be advised that we will not be able to replace water lines unless the street is constructed. **PLEASE NOTE: If water has not yet been restored to your street and you are interested in water service, please submit your application and easement form to our office. We are prioritizing service restoration based on customer requests for service.**

1. Singing Sands Subdivision: No service available on Tarpon Way.
2. Rancho Carribe Subdivision: **SERVICE NOW AVAILABLE TO ALL OF VILLA DRIVE**
3. Bluewater Subdivision: No service available on Bluewater Road. No service available to Brint Drive.
4. Sandcastle Subdivision: No service available on Gulfcastle Lane.
5. Lafitte's Landing: **SERVICE NOW AVAILABLE TO TREASURE LANE**
6. Emerald I: No service available on Emerald Drive.
7. Cloon: No service available on Gulf Road.
8. Sandpiper Subdivision: No service available on beach side of Trinidad.
9. Driftwood: Service is not available to all homes on Sandpiper Street. Please call the office if you need service to this street. Service is not available to Sand Drift.
10. Pearl Beach: No service available on Gilmore.
11. Cobbs Cove: **SERVICE NOW AVAILABLE TO GREG STREET**
12. Sandy Shores: No service available on Kent and Kenlyn to lots located after the slough (water is available on these streets from Highway 87 to the slough). No service is available to the last three lots (at beach) on Marilyn, Raymond, and Sue. No service available to Gillespie Street.
13. Tidelands: No service available to Tradewinds.
14. Ramada Beach: No service available to Tropicana. No service available to the last two lots at the beach on Ramada, Nassau, and Bahama.
15. Redfish Area: No service available (beach side) to Cedar, Shady, and Lazy.
16. Copacabana: **SERVICE NOW AVAILABLE TO CARIOCA STREET**
17. Seabreeze: No service available to Smith Point (beachfront street).
18. Dunes at Bolivar: No service is available to 773 Bolivar Dunes Blvd.
19. Service to the beach side of Gilchrist and Caplan is on a case-by-case basis. Please call the office for more information if you would like service restored to your location.