

Bolivar Peninsula Special Utility District
Update on Water System for September 30, 2008

Operational

The water system is operational in High Island. Residents of High Island remain under a boil water notification until electricity is returned to the area. The Texas Commission on Environmental Quality requires the District to maintain the boil water notification until power is restored and samples are collected.

Operators have been working on the distribution system since Ike passed through the area. The District's plan is to first restore water to Port Bolivar. All subdivisions down the peninsula will be disconnected from the system until service is restored in Port Bolivar. The District is prioritizing subdivisions for service restoration based on number of habitable structures and on an assessment of damage to water lines in the subdivision. A tentative schedule of restoration will be posted on the website in the near future.

As of today, a temporary water line has been connected through Rollover Pass and the transmission line has been stabilized almost to the Singing Sands Plant site. The District is ahead of schedule for service restoration to Port Bolivar. Texas Rural Water Association is sending certified operators to assist District personnel this week. This assistance will speed the recovery process even more.

Customer Service

A temporary office has been set up in Winnie at 524 FM 1406, next to the Winnie Feed and Supply Store. Telephone service is scheduled to be installed on **October 1, 2008**. Contact information is as follows:

Physical Address: 524 FM 1406, Winnie, TX 77665
Mailing Address: PO Box 1398, Crystal Beach, TX 77650
Telephone: (409) 296-3475
Fax: (409) 296-2165

The District has extended office hours during the month of October as follows:

Monday	7:30 a.m. – 4:00 p.m.
Tuesday	7:30 a.m. – 7:00 p.m.
Wednesday	7:30 a.m. – 4:00 p.m.
Thursday	7:30 a.m. – 4:00 p.m.
Friday	7:30 a.m. – 4:00 p.m.

Saturday October 4th and October 8th the office will be open from 8:30 a.m. to 3:00 p.m.

Customers that plan on rebuilding do not need to disconnect water service. Customers that do not disconnect service will not be charged for reinstallation when service is requested in the future. However, customers that do request service disconnection at this time will be required to pay all applicable fees when future service is requested. **Customers will not receive a bill until water service is restored to their home.**

Financial

District representatives met with the Texas Water development Board last week. The District is working to defer debt service payments for five to ten years to allow time for rebuilding. The District has also met with FEMA and should receive some financial assistance for recovery efforts. District facilities were insured and we are awaiting adjusters to assess damages.