

Bolivar Peninsula Special Utility District
Update on Water System for October 7, 2008

**DISTRICT BOARD OF DIRECTORS TO MEET TODAY AT 5:00 P.M. AT THE
HIGH ISLAND SCHOOL CAFETERIA. THE PUBLIC IS INVITED TO ATTEND.**

Operational

The water system is operational in High Island. Residents of High Island remain under a boil water notification until samples are collected and analyzed. Samples are scheduled for Thursday, October 9, 2008 and analyses will be received on Friday, October 10, 2008. Residents will be notified on the website, by postings in town, and through the media once the boil water is lifted.

By the end of this week all subdivisions down the peninsula will be disconnected from the system. The temporary water line connected through Rollover Pass is a four inch line and is not large enough to pump water all the way from High Island to the Crystal Beach elevated tank. Unfortunately, the Singing Sands plant will be offline for many months as all pumps and controls were destroyed by the storm. However, TXDOT has agreed to allow the District to construct another temporary eight inch water line to be laid across Rollover Pass once temporary repairs to the bridge are completed. The bridge repairs will take approximately two weeks. District personnel are ready to install the second line immediately after TXDOT is finished. Once the temporary line is laid, water can be restored to residents of Port Bolivar and to customers with connections on the main transmission line along Highway 87.

If your home and/or business is located along the main transmission line or in Port Bolivar and you would like service restored as soon as available, please complete a new service application and submit it to the District office (see location and hours below). The application can be mailed, faxed, or dropped off in person. The application is available on the Forms page of the District website.

Texas Rural Water Association has provided certified operators to assist District personnel with system repairs. This assistance has tremendously helped the District with the recovery process. Last week operators from Jonah Special Utility District in Hutto, Texas were on the Peninsula assisting. This week, a group of operators from Green Valley Special Utility District are here assisting. **If you happen to see any of these very special guys, please stop and thank them! They are truly a great group of professionals!**

WE NEED YOUR HELP! If you know where your water meter was located, please mark the location with a flag or sign. Flags are available in a bucket near the front door at the District office in Winnie and in a bucket near the front door at the District's damaged office in Crystal Beach. Marking your meter location will greatly assist us in ensuring water service is turned off to your home prior to restoration of the water system in your area.

Customer Service

A temporary office has been set up in Winnie at 524 FM 1406, next to the Winnie Feed and Supply Store. Telephone service has been installed and contact information is as follows:

Physical Address: 524 FM 1406, Winnie, TX 77665
Mailing Address: PO Box 1398, Crystal Beach, TX 77650
Telephone: (409) 296-3475
Fax: (409) 296-2165

The District has extended office hours during the month of October as follows:

Monday	7:30 a.m. – 4:00 p.m.
Tuesday	7:30 a.m. – 7:00 p.m.
Wednesday	7:30 a.m. – 4:00 p.m.
Thursday	7:30 a.m. – 4:00 p.m.
Friday	7:30 a.m. – 4:00 p.m.

Saturday October 4th and October 18th the office will be open from 8:30 a.m. to 3:00 p.m.

Customers that plan on rebuilding do not need to disconnect water service. Customers that do not disconnect service will not be charged for reinstallation when service is requested in the future. However, customers that do request service disconnection at this time will be required to pay all applicable fees when future service is requested. **Customers will not receive a bill until water service is restored to their home.**