

**Bolivar Peninsula Special Utility District  
Update on Water System for October 13, 2008**

**DISTRICT BOARD OF DIRECTORS TO MEET TUESDAY, OCTOBER 21, 2008 AT 4:00 P.M. AT THE  
HIGH ISLAND SCHOOL. THE PUBLIC IS INVITED TO ATTEND.**

**Operational.**

The water system is operational in High Island. Residents of High Island remain under a boil water notification until further notice. All subdivisions down the peninsula have been disconnected from the system. TXDOT has agreed to allow the District to construct a temporary 20 inch water line across Rollover Pass once temporary repairs to the north side of the bridge are completed. The bridge repairs on the north side will take approximately another week to complete. The District has contracted with Allco to make the emergency repair to the 20 inch crossing and to assist with other emergency repairs. Once the temporary line is laid, water can be restored to residents of Port Bolivar and to customers with connections on the main transmission line along Highway 87.

If your home and/or business is located along the main transmission line or in Port Bolivar and you would like service restored as soon as available, please complete a new service application and submit it to the District office (see location and hours below). The application can be mailed, faxed, or dropped off in person. The application is available on the Forms page of the District website.

**Please note, at this time we are only accepting applications from customers in High Island, customers with connections to the main transmission line on Highway 87 in Crystal Beach and Port Bolivar, and customers in the Port Bolivar area.** For all other customers, we will send you a letter once service is available to our area. You will have one year from the date of the letter to request service reinstatement without penalty and you will not receive a monthly water bill until service is reinstated to your home. We ask that customers be patient as we work to restore service to all areas of the Peninsula.

After service is reinstated in Bolivar, we will next work to reinstate water service to customers between Boyt Road (including Kona Kai and Sievers Cove) and Port Bolivar. This area of service reinstatement will exclude Biscayne Beach 1 and 2 until sanitary sewer service is restored to these subdivisions. We will then continue working towards Crystal Beach, on the Bay side, to reinstate service. Additional information will be available next week.

**WE NEED YOUR HELP!** If you know where your water meter was located, please mark the location with a flag or sign. Flags are available in a bucket near the front door at the District office in Winnie and in a bucket near the front door at the District's damaged office in Crystal Beach. Marking your meter location will greatly assist us in ensuring water service is turned off to your home prior to restoration of the water system in your area.

**Customer Service**

A temporary office has been set up in Winnie at 524 FM 1406, next to the Winnie Feed and Supply Store. Telephone service has been installed and contact information is as follows:

Physical Address: 524 FM 1406, Winnie, TX 77665

Mailing Address: PO Box 1398, Crystal Beach, TX 77650

Telephone: (409) 296-3475 Fax: (409) 296-2165

The District has extended office hours during the month of October as follows:

Monday 7:30 a.m. – 4:00 p.m.

Tuesday 7:30 a.m. – 7:00 p.m.

Wednesday 7:30 a.m. – 4:00 p.m.

Thursday 7:30 a.m. – 4:00 p.m.

Friday 7:30 a.m. – 4:00 p.m.

Saturday October 4<sup>th</sup> and October 18<sup>th</sup> the office will be open from 8:30 a.m. to 3:00 p.m.

Customers that plan on rebuilding do not need to disconnect water service. Customers that do not disconnect service will not be charged for reinstallation when service is requested in the future. However, customers that do request service disconnection at this time will be required to pay all applicable fees when future service is requested.

Customers will not receive a bill until water service is restored to their home.