

Bolivar Peninsula Special Utility District  
**Update on Water System for October 28, 2008**

**BOIL WATER NOTIFICATION**

Residents of the entire Peninsula are under a boil water notification until further notice. Once the boil water is lifted, residents will be notified on the website, by postings in town, and through the media.

**STATUS OF WATER LINE CROSSING AT ROLLOVER PASS**

The 20” water line crossing at Rollover Pass has been delayed a few days until November 5, 2008. However, water service is currently being restored using the 4” crossing that is in service until capacity for the line is reached. **CUSTOMERS THAT RECEIVE WATER SERVICE THROUGH THE 4” CROSSING SHOULD BE ADVISED THAT THEY MAY EXPERIENCE PERIODS WITH LOW PRESSURE AND/OR SERVICE INTERRUPTION UNTIL THE 20” LINE IS PLACED INTO SERVICE.**

**CUSTOMER SERVICE INSPECTIONS**

All customers will be required to have a customer service inspection performed at their service location with sixty (60) days of service restoration. This is a State requirement that requires us to ensure that no lead solder is used in plumbing and that proper backflow prevention devices are in place where needed. For most residential customers, an atmospheric vacuum breaker (AVB) is required on each hose bib to prevent backflow to the water system. AVB’s can be purchased at any hardware store and they are available at the District office for \$4.00 each. Please ensure that an AVB is installed on every hose bib at your home before the inspection is scheduled. After service is restored to your home, you will be contacted by District personnel to schedule the inspection. Inspections will be performed every Thursday and Friday of the week. After the inspection is performed, you will be billed \$50 for the inspection fee.

**SERVICE RESTORATION SCHEDULE**

Please check the website each Tuesday as more locations will be added weekly. Service will be turned on once an application for service is received. We will only accept service applications at this time from the areas noted in the schedule below:

<b>Estimated Service Restoration Date</b>	<b>Location</b>	<b>Currently Accepting Applications</b>
<b>AVAILABLE NOW</b>	High Island	<b>YES</b>
<b>AVAILABLE NOW</b>	Highway 87 (customers on main transmission line between Singing Sands and Crystal Beach Road)	<b>YES</b>
<b>AVAILABLE NOW</b>	Port Bolivar – Bay side only	<b>YES</b>
<b>AVAILABLE NOW</b>	Johnson Road	<b>YES</b>
<b>AVAILABLE NOW</b>	Kona Kai, Siever’s Cove, Melody Lane (bay side only)	<b>YES</b>
November 6, 2008	Waterways	NO
November 8, 2008	Blue Water (bay side only)	NO
November 12, 2008	North Monkhouse – (Crystal Beach Bay Side)	NO
November 17, 2008	N. Crystal Beach Rd, Diamond Rd, Crystal Canals–(Crystal Beach Bay Side)	NO
To Be Determined	North Tuna Drive	NO
To Be Determined	Ferry Landing	NO
To Be Determined	Bay Side Hwy. 87 West of Loop 108 (Frenchtown)	NO
To Be Determined	North Stingaree	NO
To Be Determined	Jetty Area (Beach side)	NO

*\*Service schedule is estimated and subject to change due to weather and other unforeseen issues.*

If the above schedule indicates we are accepting applications from your area and you would like service restored as soon as available, please complete a new service application and submit it to the District office (see location and hours below). We will mail you a letter that includes a new service application and utility easement form once they are being accepted from your area. The application and easement form must be completely filled out (including the legal description of property) and must be notarized. Notaries are available at the office in Winnie (524 FM 1406: next to the Winnie Feed and Supply Store). The application can be submitted to our office by mail, faxed, or dropped off in person. The application is also available on the Forms page of the District website.

**IF SERVICE IS NOW AVAILABLE IN YOUR AREA, PLEASE BE ADVISED THAT YOU MAY EXPERIENCE PERIODS WITH LOW PRESSURE AND/OR SERVICE INTERRUPTION UNTIL THE 20" LINE IS PLACED INTO SERVICE. WE APPRECIATE YOUR PATIENCE AS WE WORK TO RESTORE SERVICE AS QUICKLY AS POSSIBLE!**

### **REPORTING WATER LEAKS**

As we work to restore water service, valves are cracked open in areas and leaks are repaired. Should you see a water leak, please call the District office at (409) 296-3475. Signs with the District telephone number are located near the check point at Rollover Pass and near the District office in Crystal Beach. The District has a 24 hour answering service that will take a message and dispatch the information to District personnel. Your help in reporting leaks is appreciated!

### **FILL STATIONS**

By November 10, 2008 the District plans to open fill stations for residents that have not yet had water service restored to their homes. Information regarding the locations and times for filling will be posted soon.

### **METER LOCATIONS**

**WE NEED YOUR HELP!** If you know where your water meter was located, please mark the location with a flag or sign. Flags are available in a bucket near the front door at the District office in Winnie and in a bucket near the front door at the District's damaged office in Crystal Beach. Marking your meter location will greatly assist us in ensuring water service is turned off to your home prior to restoration of the water system in your area. We will not be able to turn water service on to a street before all meters are located and turned off.

### **OFFICE LOCATION**

A temporary office has been set up in Winnie at 524 FM 1406, next to the Winnie Feed and Supply Store. Telephone service has been installed and contact information is as follows:

Physical Address:	524 FM 1406, Winnie, TX 77665	<b>OFFICE HOURS:</b> Monday 7:30 a.m. – 4:00 p.m.
Mailing Address:	PO Box 1398, Crystal Beach, TX 77650	Tuesday 7:30 a.m.– 7:00 p.m.
Telephone:	(409) 296-3475	Wednesday 7:30 a.m. – 4:00 p.m.
Fax:	(409) 296-2165	Thursday 7:30 a.m. – 4:00 p.m.
		Friday 7:30 a.m. – 4:00 p.m.

Customers that plan on rebuilding do not need to disconnect water service. Customers that do not disconnect service will not be charged for reinstallation when service is requested in the future. However, customers that do request service disconnection at this time will be required to pay all applicable fees when future service is requested. **Customers will not receive a bill until water service is restored to their home.**

**CHECK OUT OUR VIDEO, IKE: THE AFTERMATH, ON THE HOME PAGE OF THIS WEBSITE.  
TURN UP YOUR SPEAKERS AND ENJOY!**