

Bolivar Peninsula Special Utility District
Update on Water System for December 2, 2008

BOIL WATER NOTIFICATION

Residents of the entire Peninsula are under a boil water notification until further notice. Once the boil water is lifted, residents will be notified on the website, by postings in town, and through the media.

BOARD MEETING

The next meeting of the District's Board of Directors will be on **Tuesday, December 16, 2008** at 4:00 p.m. The meeting will be held at the High Island School Cafetorium. The public is invited to attend.

BILLING

All customers that have water service restored to their homes and/or businesses by the 21st of a month will be billed for service on the 30th of that month. Some bills may be estimated and it will be indicated on the customer's bill.

DISTRICT HOLIDAY CLOSINGS

The District office will be closed November 27-28, 2008 for Thanksgiving, December 25-26, 2008 for Christmas, and January 1, 2009 for New Year's Day.

CUSTOMER SERVICE INSPECTIONS

All customers will be required to have a customer service inspection performed at their service location within sixty (60) days of service restoration. This is a State requirement that requires us to ensure that no lead solder is used in plumbing and that proper backflow prevention devices are in place where needed. For most residential customers, an atmospheric vacuum breaker (AVB) is required on each hose bib to prevent backflow to the water system. AVB's can be purchased at any hardware store and they are available at the District office for \$4.00 each. Please ensure that an AVB is installed on every hose bib at your home before the inspection is scheduled. After service is restored to your home, you will be contacted by District personnel to schedule the inspection. After the inspection is performed, you will be billed \$50. (This fee includes \$25 for the inspection and a \$25 trip fee). **Instead of having the District perform the customer service inspection, customers may prefer to use a licensed inspector of their choice and submit the required form to the District. If using someone other than District employees to perform the inspection, a copy of the inspector's valid State license must be submitted with the inspection form to the District or it will not be accepted. Customers can look at the TCEQ's website at http://www.tceq.state.tx.us/nav/main/business_licensing.html to find licensed inspectors in the area.**

REPORTING WATER LEAKS

As we work to restore water service, valves are cracked open in areas and leaks are repaired. Should you see a water leak, please call the District office at (409) 296-3475. Signs with the District telephone number are located near the check point at Rollover Pass and near the District office in Crystal Beach. The District has a 24 hour answering service that will take a message and dispatch the information to District personnel. Your help in reporting leaks is appreciated!

FILL STATION

The District will allow customers that have not yet had water service reinstated at their homes to fill containers (up to 300 gallons) at fill stations on the days and times below. Proof of residency is required and can include a driver's license or a copy of a utility bill indicating your service address. (You are required to bring proof of residency with you.)

Tuesday from 8:00 a.m. until 10:30 a.m. at the Singing Sands Water Plant (Highway 87 at Tuna Drive across from Singing Sands Subdivision)

Friday from 7:30 a.m. until 3:00 p.m. at the District office at 1840 Highway 87 at Kahla Road in Crystal Beach.

Saturday from 9:00 a.m. until 11:00 a.m. at the District office at 1840 Highway 87 at Kahla Road in Crystal Beach.

METER LOCATIONS

WE NEED YOUR HELP! If you know where your water meter was located, please mark the location with a flag or sign. Flags are available in a bucket near the front door at the District office in Winnie and in a bucket near the front door at the District's damaged office in Crystal Beach. Marking your meter location will greatly assist us in ensuring water service is turned off to your home prior to restoration of the water system in your area. We will not be able to turn water service on to a street before all meters are located and turned off.

OFFICE LOCATION

Physical Address: 524 FM 1406, Winnie, TX 77665
Mailing Address: PO Box 1398, Crystal Beach, TX 77650
Telephone: (409) 296-3475 Fax: (409) 296-2165
OFFICE HOURS: Monday-Friday 7:30 a.m. – 4:00 p.m.

Customers that plan on rebuilding do not need to disconnect water service. Customers that do not disconnect service will not be charged for reinstallation when service is requested in the future. However, customers that do request service disconnection at this time will be required to pay all applicable fees when future service is requested. Customers will not receive a bill until water service is restored to their home.

APPLYING FOR WATER SERVICE

If the schedule indicates we are accepting applications from your area and you would like service restored as soon as available, please complete a new service application and submit it to the District office (see location and hours below). We will mail you a letter that includes a new service application and utility easement form once they are being accepted from your area. The application and easement form must be completely filled out (including the legal description of property) and must be notarized. Notaries are available at the office in Winnie (524 FM 1406: next to the Winnie Feed and Supply Store). The application can be submitted to our office by mail or dropped off in person. The application is also available on the Forms page of the District website.

EVERY **FRIDAY** A CUSTOMER SERVICE REPRESENTATIVE IS AVAILABLE TO ACCEPT SERVICE APPLICATIONS AT THE DRIVE-THRU AT THE CRYSTAL BEACH OFFICE AT 1840 HIGHWAY 87. SHE CAN ALSO PROVIDE NOTARY SERVICE FOR YOUR APPLICATION. PLEASE ENSURE THE APPLICATION AND EASEMENT FORM ARE COMPLETELY FILLED OUT, INCLUDING THE LEGAL DESCRIPTION OF YOUR PROPERTY. LEGAL DESCRIPTIONS CAN BE OBTAINED ON THE GALVESTON CENTRAL APPRAISAL DISTRICT WEBSITE AT WWW.GALVESTONCAD.ORG.

SERVICE RESTORATION SCHEDULE

PLEASE SEE NEXT TWO PAGES

SERVICE RESTORATION SCHEDULE

We will only accept service applications at this time from the areas noted in the schedule below:

| Estimated Service Restoration Date | Location | Currently Accepting Applications |
|---|---|---|
| AVAILABLE NOW | High Island | YES |
| AVAILABLE NOW | Highway 87 (customers on main transmission line between Singing Sands and Crystal Beach Road) | YES |
| AVAILABLE NOW | Port Bolivar – Bay side only | YES |
| AVAILABLE NOW | Johnson Road | YES |
| AVAILABLE NOW | Kona Kai, Siever’s Cove, Melody Lane (bay side only) | YES |
| AVAILABLE NOW | Gulf Port Village | YES |
| AVAILABLE NOW | Honeysuckle (bay side only) | YES |
| AVAILABLE NOW | Waterways | YES |
| AVAILABLE NOW | Jacks Road and Tinkle (bay side only) | YES |
| AVAILABLE NOW | Blue Water (bay side only) | YES |
| AVAILABLE NOW | North Monkhouse – (Crystal Beach, bay side) | YES |
| AVAILABLE NOW | N. Crystal Beach Rd, Diamond Rd, Crystal Canals–(Crystal Beach Bay Side) | YES |
| AVAILABLE NOW | Bay Vue, West Canal, East Canal, and Lakewood | YES |
| AVAILABLE NOW | South Monkhouse (Crystal Beach, beach side) | YES |
| AVAILABLE NOW | Joe Faggard Bldg., FunTown, Buster Martin Real Estate | YES |
| AVAILABLE NOW | Whispering Palms, S. East Road, First Baptist Church CB, Cemetery Road | YES |
| AVAILABLE NOW | North Tuna Drive, Singing Sands Subdivision, Singing Sands West Subdivision, Gulf Cedar Subdivision | YES |
| AVAILABLE NOW | Ferry Area (7 th St. to Ferry, Fisherman’s Cove, Frenchtown, & Lighthouse) | YES |
| AVAILABLE NOW | Jetty Area (Beach side) | YES |
| AVAILABLE NOW | Kahla Drive | YES |
| AVAILABLE NOW | North Stingaree | YES |
| AVAILABLE NOW | Biscayne 1 & 2 | YES |
| AVAILABLE NOW | Johnson-Crawford, Magnolia, Salt Cedar, Sea Drift (beach side) | YES |
| AVAILABLE NOW | Crenshaw Subdivision, Honeysuckle, Melody Lane (beach side) | YES |
| AVAILABLE NOW | Holiday Shores | YES |
| AVAILABLE NOW | Rancho Carribe | YES |
| AVAILABLE NOW | East and West Verdia | YES |
| December 2, 2008 | Driftwood Subdivision | YES |
| December 3, 2008 | Cobbs Cove Subdivision | YES |
| December 4, 2008 | Ocean Shores (Boyt Road Beach side) <i>*SEE UPDATE BELOW</i> | YES |
| December 6, 2008 | Sandcastle Subdivision & Lafitte’s Landing Subdivision | YES |
| December 10, 2008 | Blue Water Addition and Joy Sands Addition (beach side) | YES |
| December 15, 2008 | Emerald Beach I | YES |
| December 17, 2008 | Cloon Subdivision (Sandollar, Mr. G, West Lane, Buell, Seaspray, Lazy Lane) | YES |
| December 20, 2008 | Crystal Beach Road (beach side), Pompano, Redfish, Bluebonnet, Croaker, Catfish | NO |
| December 23, 2008 | Gulf Shores Subdivision | NO |
| December 24, 2008 | Emerald Beach II | NO |
| December 30, 2008 | Alberdie Subdivision | NO |
| December 31, 2008 | Noisy Waves Subdivision | NO |
| December 31, 2008 | Sandpiper Subdivision | NO |

| Estimated Service Restoration Date | Location | Currently Accepting Applications |
|---|---|---|
| January 5, 2009 | Pearl Beach (Olive, Clara, Mary Ann, Howell, Gilmore) | NO |
| January 7, 2009 | Holiday Beach | NO |
| January 9, 2009 | Sandy Shores | NO |
| January 12, 2009 | Tidelands | NO |
| January 15, 2009 | Ramada Beach | NO |
| January 19, 2009 | S. Redfish to S. Gateway | NO |
| January 22, 2009 | Copacabana | NO |
| January 28, 2009 | Dunes | NO |
| January 31, 2009 | Seabreeze | NO |

**Service schedule is estimated and subject to change due to weather and other unforeseen issues.*

UPDATE REGARDING BEACH SIDE BOYT ROAD AREA

Service has now been restored to Holiday Shores Subdivision. Service restoration for Ocean Shores Subdivision is now scheduled for December 4, 2008. Service to Ocean Shores will be re-routed using an 8" water line installed for Holiday Shores Subdivision. The District is currently waiting for line locations and the repair will then be made.

NOTE TO BEACH FRONT AND SECOND ROW HOME OWNERS

In some subdivisions the water lines had to be cut and capped at the first or second row from the beach. This was the only way to expedite service restoration to the majority of homes in the subdivision. If you notice that service is available to your subdivision and you are not sure if it is available at your home, please call the District office at (409) 296-3475.

Although service is restored (or will soon be restored) to the subdivisions listed below, the streets indicated do not/will not have water service available until a later date:

1. Singing Sands Subdivision: No service available on Tarpon Way.
2. Rancho Carribe Subdivision: No service is available to the last 4 houses on the east side of Villa Drive.
3. Bluewater Subdivision (scheduled for December 11, 2008): No service will be available on Gulfview and Bluewater Road.